



## WHITE LABEL CONTENT

Blog Post: Workflow for Property Managers

### 4 Ways I Enhance My Client Experience with Forms Live

As a Property Manager, providing an exceptional moving experience to our tenants has not only brought credibility and authority to our agency, but enhanced my reputation within the industry.

A large part is due to Forms Live and all the tools available within platform.

Since integrating Forms Live into our business, I have seen a significant improvement in my customer service delivery, which has increased word-of-mouth client referrals.

We were able to enhance the overall client experience with Forms Live, and here are the top 4 ways we achieved this:

#### 1. Streamlined Utility Connections

Moving into a new home can be a daunting task, however, with Forms Live, you can ease the transition for your tenants, helping them stay organised and in control.

One click is all it takes to connect them to a wide range of utility providers - covering essentials like electricity, gas, water, logistics and internet services.

When I send out a Residential Rental Agreement, Forms Live automatically offers my tenants utility options from the connected provider once they've signed the document.

They have the freedom to accept or decline the offers, ensuring a hassle-free moving process.

#### 2. Simplify Your Workflow with Electronic Signatures

Say goodbye to the waiting game - electronic signatures not only save your tenants time but make your life as a Property Manager significantly easier.

No more chasing documents or worrying about filing, everything signed through Forms Live is automatically stored within your client record. Plus, you can edit and resend documents if needed; it's efficiency and peace of mind rolled into one.

### **3. Effortless Remote Signing**

Gone are the days of printing, signing, and scanning rental agreements.

With Forms Live's inbuilt eSigning, my clients can swiftly sign agreements from their smartphones or computers - it's a matter of minutes, not hours.

And the best part? It's free to use, making the signing process not only convenient but cost-effective.

### **4. Enhanced Tenant Screening**

Forms Live goes beyond convenience; it has provided me with invaluable insights via their Commercial and, NTD Tenant Check, powered by Equifax – these offer comprehensive tenancy background checks.

Whether I'm dealing with commercial or residential properties, I can efficiently obtain detailed renter information with just a few clicks. Residential Reports utilise the National Tenancy Database, ensuring a quality pool of trustworthy, safe, and ideal tenants for the various properties I manage.

With Forms Live, delivering top-notch service to your tenants has never been easier.

Why not take that extra step for your clients and make their moving experience truly exceptional?

Being a proud Forms Live partner, I would like to offer you a 10-day free trial today so you can experience it for yourself - simply follow the link below and the Forms Live team will be in touch to help you get setup.